

United States Postal Service®

INDUSTRY ALERT

April 7, 2023

USPS Ship (Package Platform) System Deployment

On **April 7**, 2023, the United States Postal Service will perform maintenance that is critical to its infrastructure.

USPS Commercial Systems Schedule Maintenance Event		
Maintenance Window		
Schedule	Date	Time
Start	Friday, April 7, 2023	7:00 PM CT
End	Sunday, April 9, 2023	2:00 PM CT
Impacted Systems		Outage
USPS Ship Release 8.0.0.1		Yes (Above cited timeframe)

During the cited timeframe, there will be a brief impact to **USPS Returns and Verification** processing; mailers will still be able to submit their manifests, view their reports and receive data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR).

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the same day [**Sunday, April 9, 2023**]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

NOTE: Delivery of packages IS NOT impacted during scheduled system events.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [\[MSSC@usps.gov\]](mailto:MSSC@usps.gov).

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